



Transforming lives, one family at a time.

January 5, 2016

Complete Interactive Technologies, Inc.  
Attn: Michael Weatherly  
44265 Groesbeck Hwy.  
Clinton Township, MI 48036

RE: Installation of new phones


Dear Mike:

I just wanted to drop you a quick note to let you know how happy all of us are at Hope Center with our new phone system. It is changed our work lives dramatically, for the better.

I also wanted you to know that the gentlemen that were here installing the equipment were wonderful. Both of them were so considerate of our volunteers and staff in making sure we were aware of everything they were doing and helping everyone out along the way. I especially want to thank Joe Jackson for his time and patience with all of our volunteers. We couldn't have asked for a better experience and a very smooth and easy transition to the new system.

Again, thank you on behalf of everyone here at Hope Center!!!

Sincerely,



Lisa Chambers  
Executive Assistance