

## Elder Law of Michigan, Inc.

3815 West St. Joseph, Suite C-200

Lansing, MI 48917

[www.elderlawofmi.org](http://www.elderlawofmi.org)

*One Call For Help*

1.866.400.9164



March 9, 2015

Complete Interactive Technologies, Inc.,

We have been using the Zultys system for one year and really like the flexibility it offers our staff and the monitoring and reporting that it provides our management. As a non-profit that runs several helplines, the phone system is our connection to our clients. In a time where the demand for our services far exceeds our supply, having a phone system that we can use as a tool to increase the productivity of our staff is essential. From the callback function to the robust call handling features, this system has proven to be the right choice for our program.

Also, we would definitely not have the success with the system if it were not for the support that we receive from Complete Interactive Technologies. They are always there to help us with changes and service issues.

Thanks to everyone!

Very Truly,

Keith L Morris